

Parent and child survey results 2019

The attached survey was personally handed to all parents in July 2019. Of a potential 29 replies we received 18 completed surveys. Most questions were graded with smiley faces.

1) Playschool is welcoming to my family



18. Comments included:

- Staff are smiling and greet each child by name
- Staff are very approachable
- Staff team are lovely
- It's happy place to come to!

2) I am happy with the level of communication about general activities happening at Playschool



15

3 Comments included:

- It was helpful to see the board at the end of each day
- We love Tapestry
- I really like the newsletter
- I would prefer to see more information about events on a noticeboard.

3) I am happy with the level of communication about my own child



15

2

1 (NB this rating was followed up with the parent and it was because they couldn't work out how to use Tapestry) Comments included:

- We love Tapestry for the photos and videos
- Staff are brilliant at face to face handovers
- I know I can always ask for extra information if I need to
- Staff are good at keeping me informed

4) The Playschool is managed effectively by the management team and committee



16

2 Comments included:

- It's really improved
- They are very responsive
- It's much better organised

5) I know who to speak to if I have any concerns



17

1 Comments included:

- I know who my child's keyworker is but I like that all the team know my child well.

6) My Child is happy at Playschool



17

1 Comments included:

- They are very happy, we will be sad to leave
- We love Chalkies
- He adores Playschool

7) The staff team deal effectively with children's behaviour



16

2 comments included:

- All the staff have been wonderful with my child
- Staff manage well even when there is a large challenging group of school ready children.

8) I'm happy with the range of activities and resources provided by playschool



17

1 Comments included:

- I'm always impressed by the imagination used for activities
- The range is fantastic, my child is interested, engaged and confident to explore.
- My son is never bored.

9) I'm happy with my child's progress at Playschool



17

1 Comments included:

- Particularly in emotional growth and development
- My child is school ready, thanks Chalkies
- They are always stretched and challenged

10) What's your child's favourite thing about coming to Chalkies?

Themes were:

- Outdoors
- Seeing the staff team
- The trikes (5 children named these!)
- Having lots of fun with friends

Overall an extremely positive review from our families! We have already reintroduced the noticeboard as suggested and have plans to change how we communicate planning and activities to parents from half term onwards. It's clear that the outside areas are of high importance to our children and we will focus on developing our use of these areas throughout the coming year.

